

PHARMACY UNITED

Better Together – Pharmacy First for Patient Care

LEARNING OUTCOMES FOR PARTICIPANTS (CPD)

Session 4: Professional Development

Guest Speaker: Johannes Ravele (SAACP President)

Session 4: Professional Development

Topic: Professional Development To Provide A New Clinical Service: A New Clinical Service - Pharmacy First Minor Ailments

Community pharmacists had the opportunity to enrich their professional skills and knowledge by attending a presentation delivered by Johannes Ravele, the esteemed President of SAACP. The session focused on "Professional Development to Provide a New Clinical Service: Pharmacy First Minor Ailments", offering attendees valuable insights into expanding their practice and enhancing patient care.

Johannes Ravele, a seasoned pharmacist with over three decades of experience, shared his expertise gleaned from years of dedication to the pharmacy profession. His commitment to Continuous Professional Development was evident as he guided pharmacists toward embracing new clinical services. Throughout the session, attendees were presented with learning objectives aimed at empowering them to provide enhanced clinical services within their practice settings:

Key Take-Aways:

- Understanding the concept of Pharmacy First Minor Ailments: Pharmacists gained insights into the scope and benefits of offering minor ailment services directly from the pharmacy, empowering them to play a more proactive role in patient care.
- Implementing evidence-based treatment protocols: Attendees were equipped with knowledge of evidence-based treatment options for common minor ailments, ensuring safe and effective management in community pharmacy settings.
- Enhancing communication and collaboration: Pharmacists explored strategies for effective communication with patients and healthcare professionals, fostering collaborative relationships to optimize patient outcomes.

By engaging with Johannes Ravele's presentation, pharmacists gained valuable insights and practical skills essential for evolving their practice towards a more patient-centered model. The session not only expanded their clinical capabilities but also inspired them to embrace their role as integral members of the healthcare team. Through continuous learning and collaboration, pharmacists were empowered to make a meaningful difference in the lives of their patients and communities.

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